

VACCINE CLINIC PARTICIPATION REQUIREMENTS

Pet owners must be at least 18 years of age.

Please be courteous and do not attend the clinic if you or anyone in our household has shown any signs of illness within 10 days prior to the clinic. We hold clinics every month at other locations which you are welcome to attend at a later date. Please understand that for the safety of our staff and the safety of others, we reserve the right to refuse service to anyone for any reason.

WE CANNOT VACCINATE PETS WHICH:

- ✗ Are too aggressive to be handled, including hard-to-handle cats. If you have a pet which you think may be difficult to handle, please call us ahead of time so that we may try to accommodate you. Due to the restricted amount of time we have available for each pet, we must turn away any pet which cannot be easily handled or handled with mild restraint unless special arrangements have been made with us prior to the clinic.
- ✗ Have ever had an adverse reaction to a vaccine (other than mild soreness or mild lethargy).
- ✗ May have shown any sign of illness within the past 2 weeks.
- ✗ May be pregnant or are nursing puppies/kittens that are less than 4 weeks old.
- ✗ May have certain underlying health conditions or are on certain medications which, when administering a vaccination, may pose a health risk to the pet.

SAFETY PROTOCOLS:

- ✓ Please keep your pets at least 5' away from other pets and people while attending our clinic. This will help prevent transmission of potential viruses and reduce the risk of injuries to pets & humans.
- ✓ Please do not allow your children to approach our work stations.
- ✓ A mask (covering your nose & mouth) is appreciated at all times you are in close contact with our staff.
- ✓ Fearful or unfriendly dogs must be under control by the owner. If necessary, it should wear a proper fitting "basket" muzzle when waiting in line. If you do not have a muzzle, a restrictive muzzle will be provided for your use only during the time our staff is handling your dog.
- ✓ Dogs must wear a properly fitting collar or harness so that it cannot slip out of its collar/harness, especially when pulling backwards. All cats must be in secure pet carriers. No cardboard carriers are allowed.

BRING PRIOR VACCINE RECORDS:

- ✓ Bring prior vaccine records. Without records, your pet's vaccine certificate will reflect that your pet requires a vaccine booster in one month or one year, depending on the vaccine, to help ensure that it will receive the proper vaccinations needed to best protect it from very serious diseases.
- ✓ All pets over the age of 4 months will receive a Rabies vaccination at our clinic unless valid proof that the pet is current on its Rabies vaccine is provided at the time we see your pet. Valid proof is a Rabies Certificate signed by a licensed U.S. veterinarian.

OTHER INFORMATION:

- ✓ Nail trims are provided only if we have the extra time and only for pets which are cooperative and easy to manage.
- ✓ You will receive a yellow copy of a Certificate of Vaccination before you leave our clinic, along with other informational materials such as post-clinic care instructions and a list of emergency pet hospitals. You are responsible to keep your copy of the Certificate. A \$25 processing fee will be charged for any duplicate Certificates.
- ✓ We reserve the right to refuse service to anyone who is not in compliance with the above terms & conditions or if we believe that a person or person's pet is creating a disturbance or poses a possible risk to others.
- ✓ A veterinarian might not be present at all clinics. In lieu of a veterinarian, an RVT (Registered Veterinary Technician) shall act as agent for the veterinarian. By attending this clinic or any future HEART clinic, pet owners authorize the RVT and veterinary support staff to render all services.